

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
C150_CKRCT202 21208_561	8 December 2022	Email	The Contractor & Engineer	Construction Noise	<p>A complaint was received from the management office of Chong Chien Court Wyler Gardens on 8 December 2022. The residents complained about the chiseling works at 18:00 hours – 18:30 hours on 5 December 2022 and 22:30 hours – 23:30 hours on 6 December 2022. He/she requested the Contractor to ensure the Construction works that may generate noise nuisance stop before 23:00 hours.</p> <p>Based on the information from the Contractor, the daytime activities nearby the complainant during the complaint period on 5 December 2022 was identified as drill and blast excavation inside tunnel area. This activity was conducted in accordance with the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Block B of Merit Industrial Centre (E-N21a) and 19 Hing Yan Street (E-N12a) in December 2022</p>	Investigation report was finalized on 1 February 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in December 2022 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspections in Ma Tau Kok on 6 December 2022, no particular observations and recommendations were made regarding the noise impact from the inspection team.</p> <p>The Contractor was confirmed the drill and break excavation works on 6 December 2022 was stopped before 23:00 hours.</p> <p>Based on the information from the Contractor, the complainant concerned chiseling noise was drill and break excavation works inside tunnel area. These activities were confirmed to comply with CNP (GW-RE0799-22).</p> <p>The concerned works were conducted in the tunnel area and the airborne noise was expected to be minimize. To further minimize the ground-borne noise, the following action was taken by Contractor:</p> <p>The Contractor will implement all practicable</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>measures to minimize the potential nuisance to the residents.</p> <p>The construction works that may generate noise nuisance will be finished before 23:00 hours.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0799-22) condition 3.d.6.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					necessary.	
EC151_CKRCT20 221215_570	15 December 2022	Email	The Contractor & Engineer	Construction Noise	<p>A complaint was referred by 1823 on 8 December 2022 from the resident of Chak Fung Building. They complained about the noise generated from the Yau Ma Tei tunnel excavation works.</p> <p>The same complainant was complained about the noise nuisance continued and no improvement was made by the Contractor.</p> <p>The complainant also received nil reply about the anticipated completion of tunnel excavation works. He/she requested Highway Department to strengthen supervision and reply directly.</p> <p>Based on the information from the Contractor, the daytime activities from 07:00 hours – 19:00 hours on 8 December 2022 and 15 December 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Drill and break excavation inside the tunnel area; ➤ Drill and blast excavation inside the tunnel area; ➤ Excavation for benching; ➤ Mucking out from tunnel and surface; 	Investigation report was finalized on 7 February 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>➤ Site and shaft installation inside tunnel area.</p> <p>These activities were conducted in accordance with the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>According to the information provided by the Contractor, the nighttime activities from 19:00 hours to 23:00 hours on 8 December 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Mucking Out ➤ Breaking <p>These activities were confirmed to comply with the CNP (GW-RE1144-22).</p> <p>According to the information provided by the Contractor, the nighttime activities from 19:00 hours to 23:00 hours on 15 December 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Drilling ➤ Arch Rib Installation ➤ Shotcreting ➤ Housekeeping ➤ Mucking Out <p>These activities were confirmed to comply with the CNP (GW-RE1144-22).</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>According to the information provided by the ET under Contract No. HY/2014/08 Central Kowloon Route – Yau Ma Tei East, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Prosperous Garden Block 1 (W-N25A) and Hydan Place (W-N18) in December 2022 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in December 2022 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspections in December on 6 December 2022 and 28 December 2022, no particular observations and recommendations were made regarding the noise impact from the inspection team</p> <p>The concerned works were conducted in the tunnel area and the airborne noise was expected to be minimize. To further minimize the ground-borne noise, the following action was taken by Contractor:</p> <p>The Contractor agreed to defer the concerned excavation works from 7:00 hours to 7:30 hours.</p> <p>The Contractor agreed to implement feasible</p>	

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					<p>noise mitigation measures such as reduce the breaking frequency and use less powerful breaker to minimize the noise impact.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain relationships with the nearby sensitive receivers/ stakeholders who may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of buildings does not continue under the CNP (GW-RE1144-22) condition 3.d.7.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC152_CKRCT20 230104_586	4 January 2023	1823 and Email	The Contractor & Engineer	Construction Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.
EC153_CKRCT2 0230110_593	10 January 2023	Email	The Contractor & Engineer	Dust	<p>EPD referred a complaint case (EPD ref.: K10/RE/00030078-22) on 10 January 2023 about the dusty environment at San Ma Tau Street near Grand Waterfront on 29 December 2022.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction dust monitoring (1-hr TSP & 24-hr TSP) was conducted at the monitoring locations, Block B of Merit Industrial Centre (E-A14a) in January 2023 in accordance with the requirement set out in the EM&A Manual.</p> <p>The dust monitoring results carried out in January 2023 complied with the air quality impact criteria stipulated in EIAO-TM.</p> <p>ET conducted a weekly site inspection on 17</p>	Investigation report was finalized on 1 February 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>January 2023, no particular observations and recommendations were made regarding the dust impact from the inspection team.</p> <p>According to the information provided by the Contractor, mucking out on surface was conducted within the noise enclosure during the complaint period.</p> <p>Mitigation measures including regular water spraying inside the construction site, provide wheel wash to the vehicles and trucks leaving the construction site and cover the dusty materials on the dump trucks to minimize the dust impact.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the dust mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					The Contractor is reminded to follow the procedures and requirements given in the Air Pollution (Construction Dust) Regulation as well as the mitigation measures as recommended in the EM&A Manual.	
EC154_CKRCT20 230117_598	17 January 2023	The Contractor Hotline	The Contractor & Engineer	Dust	<p>A complaint was referred by 1823 on 17 January 2023 about the dust and sand pollution generated by the dump trucks driving out from the construction site near San Ma Tau Street on 6 January 2023. He/she requested the Highways Department to arrange workers for daily cleaning.</p> <p>According to the information provided by the Contractor, mucking out on surface was conducted within the noise enclosure during the complaint period.</p> <p>According to the information provided by the Contractor, mitigation measures including regular water spraying inside the construction site, provide wheel wash to the car leaving the construction site and cover the dusty materials on the dump truck were conducted to minimize the dust impact.</p> <p>ET conducted a weekly site inspection on 17 January 2023, no particular observations and</p>	Investigation report was finalized on 2 February 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>recommendations were made regarding the dust impact from the inspection team.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction dust monitoring (1-hr TSP & 24-hr TSP) was conducted at the monitoring locations, Block B of Merit Industrial Centre in January 2023 in accordance with the requirement set out in the EM&A Manual.</p> <p>The dust monitoring results carried out in January 2023 complied with the air quality impact criteria stipulated in EIAO-TM.</p> <p>Mitigation measures including regular water spraying inside the construction site, provide wheel wash to the vehicles and trucks leaving the construction site and cover the dusty materials on the dump trucks to minimize the dust impact.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the dust mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain</p>	

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					<p>good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p> <p>The Contractor is reminded to follow the procedures and requirements given in the Air Pollution (Construction Dust) Regulation as well as the mitigation measures as recommended in the EM&A Manual.</p>	
EC155_CKRCT20 230127_602	27 January 2023	1823	The Contractor & Engineer	Dust	<p>A complaint was referred by 1823 on 28 January 2023 about dust distributed by the dump trucks driving out from the street near Grand Waterfront. Dusty environment was caused by the uncovered soil and sand in the dump trucks. He/she requested the relevant Department to arrange workers for street washing and remind the workers to cover and/or spray water on the sand and soil before the dump trucks was drive out from the construction site.</p> <p>According to the information provided by the Contractor, mucking out on surface was conducted within the noise enclosure during</p>	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the complaint period.</p> <p>According to the information provided by the Contractor, the dump truck entrance is located on San Ma Tau Street near Wyler Garden (Gate 1), while the dump truck exit is located on San Ma Tau Street near Lucky House (Gate 2). The dump trucks were empty when it drives through the street near Grand Waterfront to Gate 1. In the meantime, mitigation measures including regular water spraying inside the construction site, provide wheel wash to the vehicles and trucks leaving the construction site and cover the dusty materials on the dump trucks to minimize the dust impact.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction dust monitoring (1-hr TSP & 24-hr TSP) was conducted at the monitoring locations, Block B of Merit Industrial Centre in January 2023 in accordance with the requirement set out in the EM&A Manual. The dust monitoring results carried out in January 2023 complied with the air quality impact criteria stipulated in EIAO-TM.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>ET conducted a weekly site inspection on 17 January 2023, no particular observations and recommendations were made regarding the dust impact from the inspection team.</p> <p>The Contractor will keep monitoring to ensure the mitigation measures conducted were well-implemented in the construction site.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the dust mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p> <p>The Contractor is reminded to follow the procedures and requirements given in the Air Pollution (Construction Dust) Regulation as well as the mitigation measures as recommended in the EM&A Manual.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC156_CKRCT20 230116_605	16 January 2023	Email	The Contractor & Engineer	Construction Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	5	0	0
Cumulative Project-to-Date	157	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	2	0
	Cumulative Project-to-Date	129	0